

AS91020B Procedures/Forms/Flowcharts

Procedure #	Procedure Name	Included Form#	Form Name	Referenced Documents NOT Included
P-400	Organizational context	F-440-001 F-440-002 FD-440-001	QMS-Process identification worksheet Organizational context worksheet Process interaction flow diagram	
P-500	Leadership	A-520-001 A-530-001 FD-510-001	Quality policy Organization chart Business process map	
P-600	Planning for the Quality Management System	F-440-001 F-440-002 A-530-001 A-600-001 F-610-001 F-620-001 F-810-002	QMS-Process identification worksheet Organizational context worksheet Organization chart PDCA guidelines Risk and opportunity worksheet Quality objectives planning record Project planning worksheet	
P-612	Risk management process	F-612-001 F-612-002	Risk management plan Risk list	
P-710	Resource management	F-710-001 F-710-002	Equipment problem report Resource maintenance record	Preventive Maintenance Spreadsheet or database. Preventive maintenance summaries
P-715	Control of monitoring and measuring equipment	F-715-001 F-710-001 F-852-001	Equipment calibration list Equipment problem report Identification tag	Equipment logs
P-720	Competence and awareness	F-720-001 F-720-002 F-720-003 F-720-004	Training action plan Group training record Job description Employee training summary	Employee CV / resume or application with qualifications
P-740	Communication	F-740-001 A-520-001 A-530-001 A-600-001 F-750-003	Comment and suggestion report Operating principles - Quality policy Organization chart PDCA guidelines Master documentation lists	
P-750	Control of documented information	F-750-001 F-750-002 F-750-003 F-750-004 F-750-005 F-750-006 F-750-007	List of documented information Records matrix Master documentation lists Quality records table Document change request form Document revision checklist Software inventory spreadsheet	
P-810	Operational planning and control	FD-810-001 F-810-002 F-440-001 F-910-001 F-910-002	Process flow diagram Project planning worksheet QMS-Process identification worksheet Production-Monitoring, measuring, and analysis table QMS-Monitoring, measuring, and analysis table	
P-816	Configuration management process	F-816-001 F-816-002	Configuration management plan Configuration change form	
P-820	Customer related processes	F-820-001 F-820-002	Client assessment report Production order	Order Database Customer inquiry form Customer feedback spreadsheet
P-830	Design and development of services	F-830-001 F-830-002 F-830-003	Design plan Design review record Design change form	
P-840	Control of external providers	F-840-001 F-840-002 F-840-003 F-840-004 F-840-005 F-840-006 F-840-007 A-840-001 F-910-001	Provider assessment report List of acceptable sources Provider corrective action request - PCAR Purchase requisition Purchase order Business agreement - contract External provider requirements checklist Provider selection guidelines Production-Monitoring, measuring, and analysis table	
P-851	Control of service provision	FD-850-001 F-851-001 F-851-002 F-851-003 F-851-004 F-851-005 F-851-006 F-851-007 F-440-001 F-852-001 F-910-001	Operations, production and service-flow diagram Process routing sheet - summary Process routing sheet - summary Process validation worksheet Packing slip / Invoice Service projects log External property control log Project inspection completion report QMS-Process identification worksheet Identification tag Production-Monitoring, measuring, and analysis table	

AS9102B Procedures/Forms/Flowcharts

Procedure #	Procedure Name	Included Form#	Form Name	Referenced Documents NOT Included
		<i>F-910-004</i>	<i>Inspection report</i>	
P-852	Identification and traceability	F-852-001 F-852-002 F-852-003 F-852-004 <i>F-851-003</i> <i>F-910-001</i> <i>F-910-004</i>	Identification tag Traceability serial number log Traceability label Acceptable authority media log <i>Process validation worksheet</i> <i>Production-Monitoring, measuring, and analysis table</i> <i>Inspection report</i>	
P-854	Preservation	F-854-001 <i>F-851-004</i> <i>F-852-003</i>	Storage inspection report <i>Packing slip / Invoice</i> <i>Traceability label</i>	
P-870	Control of nonconforming outputs.	F-870-001 <i>F-852-001</i> <i>F-840-003</i> <i>F-1020-001</i>	Nonconformance report - NCR <i>Identification tag</i> <i>Provider corrective action request - PCAR</i> <i>Corrective action request - CAR</i>	
P-910	Monitoring, measurement, analysis and evaluation	F-910-001 F-910-002 F-910-004 <i>F-810-002</i>	Production-Monitoring, measuring, and analysis table QMS-Monitoring, measuring, and analysis table Inspection report <i>Project planning worksheet</i>	
P-912	Customer satisfaction	F-912-001	Customer survey and analysis	
P-913	Statistical techniques	n / a	Standard SPC forms	
P-914	Root cause analysis	F-914-001	Root cause analysis and action plan	
P-920	Internal audits	F-920-001 F-920-002 F-920-003 F-920-003 <i>F-1020-001</i>	Applicable procedure by work area Internal audit checklist Audit plan Audit report <i>Corrective action request - CAR</i>	
P-930	Management review	F-930-001 F-930-002	Management review agenda Management review output report	
P-1010	Improvement	F-1010-001 <i>F-610-001</i> <i>F-750-002</i> <i>F-910-001</i> <i>F-910-002</i>	Data analysis worksheet <i>Risk and opportunity worksheet</i> <i>Records matrix</i> <i>Production-Monitoring, measuring, and analysis table</i> <i>QMS-Monitoring, measuring, and analysis table</i>	
P-1020	Nonconformity and corrective action	F-1020-001	Corrective action request - CAR	